

How Do The Services Operate?

The program is managed by Jubilee Community Services Inc. which is an incorporated Society, that is managed by a Board. The board is elected annually from the members. Day-to-day operations are overseen by the General Manager and are carried out by Neighbour Aid Staff with some assistance from volunteers.

Staff are responsible for:

- Overseeing the services provided
- Assessing services required for individuals
- Liaising with other service providers

All referrals for services must now be assessed by My Aged Care teams.

To contact My Aged Care, please call:
1800 200 422 or visit www.myagedcare.com.au.

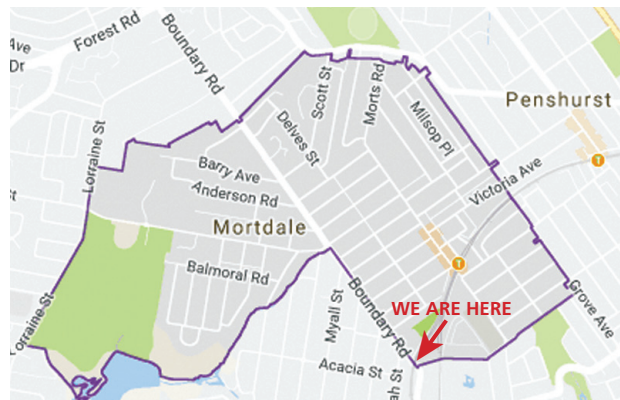
On assessment, you can request to be specifically referred to our service.



Jubilee Community Services
PO Box 195 Mortdale NSW 2223

Located at:

Mortdale Community Centre
(old Mortdale Bowling Club site)
2b -2c Boundary Road Mortdale 2223



The Neighbour Aid Program is funded by the Australian Government Department of Health and NSW Government Family and Community Services (ADHC).

Visit the Department of Health website:
www.health.gov.au
for more information.



Neighbour Aid Services

Mortdale Community Centre
2b-2c Boundary Road
Mortdale NSW 2223

Phone: 9579 6322

Website:
www.jubileecs.org.au

Office Hours:
9.00am - 4.30pm



Service Information

The Neighbour Aid Services are part of the Commonwealth Home Support Package and are designed to enable aged people, people with dementia and those with disabilities to stay in their own home, as long as possible.

Neighbour Aid Services provides social support, friendship luncheons, social activities and outings, shopping, banking and bill paying assistance and information and advocacy.

The aim of Neighbour Aid Services is to assist people to live as independently as possible and provide social opportunities.

Neighbour Aid Services are flexible and are delivered under the Consumer Directed Care (CDC) model. Care Plans are developed in consultation with clients, carers and take into consideration staff availability and skills.

The services are available to people living in the Georges River Council Local Government Area.

Although funding for these services has been provided by the Australian Government, the material contained herein does not necessarily represent the views or policies of the Australian Government.



Services Provided

Individual Support:

Shopping, banking, transport to appointments for people unable to leave their home or who need assistance to do these activities. COST: \$15

Friendship Luncheons:

Friendship Luncheons are held on the 2nd and 4th Monday of each month at 2b - 2c Boundary Road, Mortdale. A nutritious lunch is served followed by conversation, games and sometimes information sessions. Clients can make their own way to the venue or a bus will pick up and transport them home. COST: \$15

Social Outings:

Outings to various parts of Sydney (e.g. Windsor, Camden, Wollongong, Bexley etc.) are held weekly, alternating between a Wednesday and Friday. The outings take all day and the price includes all food and transport. COST: \$30

Visiting:

For those who live alone or can't leave their home a volunteer or staff member can visit. COST: Free



Dementia Support:

Dementia clients and their carers can be assisted with shopping, attending appointments and also taken on social outings or attend in-house activities. COST: \$25

Tuesday Drop-In Social Group:

Every Tuesday at Edith Wellington Hall (76 Pitt St, Mortdale) there is a drop-in social group from 10.00 am-2.00 pm. Activities include Table Tennis, Cards and Games. Morning Tea is provided. COST: \$2

Mental Health Drop-In Group:

Every Thursday at 2b - 2c Boundary Road Mortdale, we host a Mental Health Drop-In Group from 12 noon - 2.00 pm, with lunch provided. The group goes on an outing once a month, to a local venue. Funded by NSW FACS (ADHC). COST: \$5

Information, Referral, Advocacy and Support Service:

Staff can provide information, referral, advocacy and support for any concerns you have. We can provide information on other services in the area and assist you to access them. COST: Free

